GOVERNMENTOF INDIA
MINISTRYOF FINANCE
DEPARTMENTOF FINANCIAL SERVICES
LOK SABHA

UNSTARREDQUESTION NO.1195

TO BE ANSWEREDON THE 22ND December2017/ Pausha1, 1939 (SAKA)

Security of Banks/ATMs

1195. SHRI P. KUMAR:

Willthe Ministerof FINANCEbe pleased to state:

(a) whetherthe incidents of bank robbery,attack on customers in bank, loot in cash vans and AutomatedTeller Machines (ATMs) have been increased in various parts of country;

(b) if so, the details thereof along with the total number of amount looted, cases filed duringeach of the last three years and currentyears, bank and State/UT-wise;

(c) whetherthe Government/ReserveBank of India (RBI) has laid down/issued any guidelines to banks regarding safety and security of banks/ATMsand if so, the details thereof;and

(d) the corrective steps taken/being taken by the Government/RBI to strengthen/revampthe securityof banks, cash vans and ATMsto prevent such incidents in future?

ANSWER

The Ministerof State in the Ministryof Finance
(SHRI SHIV PRATAPSHUKLA)

(a) to (b): Details of incidentsof fraud, robbery,theft, dacoityand burglaryetc. reported by banks in ATMsand branches etc. furnishedby the Reserve Bank of India (RBI) are in Annexure-I (bank-wise)and Annexure-II (state-wise).

(c) to (d): RBI has advised banks from time to time to enhance securityarrangementsat their branches and ATMs. These include coverage of ATM sites by CCTVs,verification of credentials of private security guards, ensuring adequate training of security staff posted at ATMs,etc, Banks have also been advised to reviewand strengthenthe security arrangementin their branches and ATMs to deal with instances of robberyetc. and for dealing with risk perceptions emerging from such incidents. In addition, RBI has forwarded suggestions for improvement,received from law enforcement authoritiesin this regard,to banks,for considerationand adoption.

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Annexure- I

Lok Sabha UnstarredQuestion No. 1195for 22.12.2017 regarding"Security of Banks/ATMs"

Bank-wise incidence of robbery,theft,dacoiety and burglary

	2014-15		2015-16		2016-17		April 2017- Sept 2017	
Bank	Number of incidents	Amount involved in lakh Rs.	Number of incidents	Amount involved in lakh Rs.	Number of incidents	Amount involved in lakh Rs.	Number of incidents	Amount involved in lakh Rs.
Allahabad Bank	11.00	35.51	14.00	80.53	18.00	63.17	8.00	104.00
American Express Banking Corp.	2.00	0.80	0.00	0.00	0.00	0.00	0.00	0.00
Andhra Bank	9.00	0.00	29.00	198.33	15.00	30.26	15.00	4.00
Axis Bank Ltd.	14.00	117.68	27.00	538.96	33.00	827.56	21.00	1056.00
Bandhan Bank Ltd.	0.00	0.00	54.00	24.00	283.00	62.39	140.00	83.00
Bank of America, National Association	0.00	0.00	1.00	1.02	0.00	0.00	0.00	0.00
Bank of Baroda	82.00	1095.71	67.00	113.93	39.00	178.43	5.00	11.00
Bank of India	27.00	10.18	25.00	46.85	22.00	204.19	0.00	0.00
Bank of Maharashtra	26.00	38.51	84.00	211.50	18.00	14.64	4.00	5.11
Bharatiya Mahila Bank Ltd.	0.00	0.00	0.00	0.00	2.00	0.00	0.00	0.00
Canara Bank	9.00	107.58	14.00	226.01	12.00	307.62	7.00	6.00
Catholic Syrian Bank Ltd.	0.00	0.00	0.00	0.00	1.00	0.00	1.00	0.00
Central Bank of India	11.00	19.18	15.00	216.47	20.00	60.26	20.00	4.00
Citibank N.A.	2.00	155.54	0.00	0.00	0.00	0.00	0.00	0.00
City Union Bank Ltd.	1.00	470.00	0.00	0.00	0.00	0.00	0.00	0.00
Corporation Bank	7.00	21.45	8.00	82.72	4.00	18.92	0.00	0.00
DCB Bank Ltd	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Dena Bank	10.00	0.00	7.00	0.01	8.00	3.31	5.00	0.00
Deutsche Bank (Asia)	0.00	0.00	0.00	0.00	1.00	0.00	0.00	0.00
Dhanlaxmi Bank Limited	0.00	0.00	6.00	0.00	4.00	3.83	0.00	0.00
Equitas Small Finance Bank	0.00	0.00	0.00	0.00	2.00	0.77	1.00	4.00
HDFC Bank Ltd.	12.00	360.37	33.00	205.03	22.00	456.09	16.00	57.00
ICICI Bank Ltd.	31.00	327.56	37.00	280.56	35.00	1117.35	13.00	103.00
IDBI Bank Limited	2.00	0.00	4.00	0.00	7.00	17.50	3.00	1.00
Indian Bank	6.00	27.00	10.00	115.55	13.00	3.10	11.00	0.00
Indian Overseas Bank	33.00	1.13	25.00	24.23	24.00	54.56	15.00	2.00
IndusInd Bank Ltd.	2.00	6.61	4.00	35.97	4.00	18.07	5.00	33.00
ING Vysya Bank Ltd.	1.00	0.00	1.00	0.00	0.00	0.00	0.00	0.00
Jammu & Kashmir Bank Ltd.	6.00	13.21	18.00	11.04	29.00	130.80	14.00	32.00
Karnataka Bank Ltd.	6.00	302.53	6.00	0.15	4.00	21.73	0.00	0.00
Karur Vysya Bank Ltd.	4.00	0.00	4.00	0.00	4.00	0.00	0.00	0.00
Kotak Mahindra Bank Ltd.	2.00	0.00	7.00	92.18	19.00	49.26	15.00	21.00
Lakshmi Vilas Bank Ltd.	1.00	0.00	0.00	0.00	0.00	0.00	1.00	1.00
Nainital Bank Ltd.	2.00	0.00	2.00	0.15	0.00	0.00	0.00	0.00
Oriental Bank of Commerce	36.00	2.66	43.00	14.03	43.00	191.81	2.00	0.00
Punjab & Sind Bank	29.00	8.45	22.00	19.58	20.00	6.76	9.00	8.00
Punjab National Bank	27.00	257.28	24.00	266.66	30.00	377.20	0.00	0.00
Ratnakar Bank Ltd	-	-	-	-	-	-	1.00	8.00
South Indian Bank Ltd.	8.00	0.10	10.00	0.00	17.00	2.00	11.00	4.00
Standard Chartered Bank	0.00	0.00	6.00	27.24	1.00	11.54	3.00	46.00
State Bank of Bikaner & Jaipur	34.00	150.04	70.00	70.21	27.00	30.71	-	-
State Bank of Hyderabad	0.00	0.00	3.00	154.76	5.00	55.00	-	-
State Bank of India	131.00	854.06	98.00	564.20	105.00	1583.16	17.00	132.00
State Bank of Mysore	8.00	313.42	12.00	95.56	6.00	15.29	-	-
State Bank of Patiala	28.00	40.35	40.00	41.66	30.00	25.36	-	-
State Bank of Travancore	8.00	1.79	20.00	0.00	10.00	0.19	-	-
Syndicate Bank	31.00	74.22	21.00	29.42	14.00	13.70	0.00	0.00
Tamilnad Mercantile Bank Ltd.	2.00	15.00	0.00	0.00	3.00	0.50	0.00	0.00
UCO Bank	7.00	53.06	12.00	131.08	10.00	316.36	5.00	27.00
Union Bank of India	14.00	152.88	26.00	35.24	29.00	124.35	21.00	19.00
United Bank of India	5.00	59.57	6.00	35.45	9.00	125.73	3.00	76.94
Vijaya Bank	11.00	78.59	7.00	19.98	9.00	6.00	1.00	0.00
Yes Bank Ltd	0.00	0.00	0.00	0.00	1.00	0.62	0.00	0.00
Total	**698.00**	**5,172.02**	**922.00**	**4,010.26**	**1,012.00**	**6,530.09**	**393.00**	**1,848.05**

Source: Reserve Bank of India

Annexure- II

Lok Sabha Unstarred Question No. 1195 for 22.12.2017 regarding "Security of Banks/ATMs"

State-wise incidence of robbery, theft, dacoiety and burglary

I	2014-15		2015-16		2016-17		April 2017-Sept 2017	
States	Number of incidents	Amount involved in lakh Rs.	Number of incidents	Amount involved in lakh Rs.	Number of incidents	Amount involved in lakh Rs.	Number of incidents	Amount involved in lakh Rs.
Andhra Pradesh	29.00	13.80	46.00	387.34	38.00	1158.71	4.00	22.00
Arunachal Pradesh	1.00	42.16	0.00	0.00	0.00	0.00	0.00	0.00
Assam	33.00	395.47	28.00	388.31	50.00	163.97	16.00	43.00
Bihar	26.00	332.81	23.00	112.98	117.00	308.87	61.00	144.00
Chandigarh	5.00	6.18	3.00	134.00	1.00	0.00	1.00	133.00
Chhattisgarh	21.00	55.68	21.00	127.67	13.00	69.45	7.00	6.00
Delhi	25.00	218.91	31.00	95.11	31.00	608.89	32.00	103.00
Goa	3.00	1.25	1.00	12.10	1.00	0.00	2.00	4.00
Gujarat	25.00	5.58	44.00	157.76	46.00	175.15	15.00	21.11
Haryana	49.00	140.42	55.00	116.58	70.00	402.98	13.00	46.00
Himachal Pradesh	11.00	101.45	5.00	5.13	13.00	118.05	2.00	0.00
Jammu& Kashmir	6.00	13.21	18.00	11.04	38.00	200.39	16.00	44.00
Jharkhand	22.00	39.03	19.00	40.75	31.00	158.76	15.00	88.94
Karnataka	28.00	640.22	47.00	406.18	25.00	98.85	9.00	796.00
Kerala	10.00	10.24	23.00	5.98	14.00	29.19	2.00	10.00
Madhya Pradesh	40.00	95.06	62.00	153.48	35.00	51.34	13.00	36.00
Maharashtra	61.00	526.09	91.00	288.34	61.00	1017.75	22.00	92.00
Manipur	0.00	0.00	1.00	18.02	2.00	265.24	0.00	0.00
Meghalaya	7.00	80.38	2.00	8.36	2.00	12.75	0.00	0.00
Nagaland	1.00	24.90	0.00	0.00	0.00	0.00	1.00	14.00
Odisha	28.00	58.78	19.00	150.21	61.00	581.31	17.00	7.00
Punjab	76.00	213.12	78.00	278.77	67.00	214.95	22.00	57.00
Rajasthan	68.00	244.32	114.00	200.61	47.00	78.09	11.00	31.00
Tamil Nadu	26.00	1,454.24	29.00	104.21	23.00	79.95	12.00	0.00
Telengana	0.00	0.00	0.00	0.00	1.00	0.00	10.00	5.00
Tripura	1.00	0.00	0.00	0.00	2.00	0.32	2.00	2.00
Uttar Pradesh	60.00	223.37	86.00	544.73	95.00	535.70	33.00	39.00
Uttarakhand	8.00	24.47	7.00	6.85	12.00	31.85	5.00	42.00
West Bengal	23.00	210.88	56.00	255.75	100.00	167.04	49.00	62.00
Others	5.00	0.00	13.00	0.00	16.00	0.54	1.00	0.00
Total	**698.00**	**5,172.02**	**922.00**	**4,010.26**	**1,012.00**	**6,530.09**	**393.00**	**1,848.05**

Source: Reserve Bank of India

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